



Milesight-Troubleshooting

How to add Third-party cameras to PoE NVR

| NVR Models | MS-N1009-UPT | Update | 2018.1.26 |
|------------|--------------|--------|-----------|
| | MS-N5016-UPT | | |
| | MS-N7032-UPH | | |

Milesight PoE NVR supports Third-party camera to add. But before plug into Milesight PoE NVR, the Third-party camera should set to the same IP segment as the NVR PoE IP.

Here shows the steps of settings:

1. NVR PoE IP Address(Internal NIC IPv4 Address)

Set the NVR POE IP Address, here takes the default 192.168.20.1 for example.

| Basic | UPnP | DDNS | Email | Milesight Cloud | PPPoE | SNMP | More |
|----------------------|-------------------|------|-------|--------------------|-------|------|------|
| LAN- | | | | | | | |
| IPv4 DHCP | Disable | | • | IPv6 Mode | Ma | nual | • |
| IPv4 Address | 192.168.7.99 | | | IPv6 Address | | | |
| IPv4 Subnet Mask | 255.255.240.0 | | | IPv6 Prefix Length | | | |
| IPv4 Gateway | 192.168.14.1 | | | IPv6 Gateway | | | |
| Preferred DNS Server | 8.8.8 | | | | | | |
| Alternate DNS Server | | | | | | | |
| MTU(Byte) | 1500 | | | | | | |
| MAC | 1C:C3:16:0A:E8:D2 | E. | | L | | | |
| PoE NIC IPv4 Address | 192.168.20.1 | | | | | | |

2. Set the camera IP Address

Set the Third-party camera's IP Address, the IP should at the same IP segment as NVR PoE IP.

Here takes 192.168.20.5 for example.

3. Plug the PoE camera into the NVR PoE port.

4. Search the PoE camera

Select the NIC to "PoE" option, press "Search" button.

The PoE camera will appears in the list.

Select the Third-party PoE camera and press "Add" button.

| A | (| Can | nera Settir | igs | | | | | | | 👤 ср | J 5% Memory 29% | | |
|--------------------|--------|------|---------------|---------|--------|----------|------------|-------------|--------------|----------------------------|---------------------|------------------|--|--|
| ^ . | | | | | | | | | Device Sea | vice Search | | | | |
| Camera Management | Protos | ol | All | | ▼ So | lect NIC | All | | IP Ro | onge 0.0.0.0 | - 255.255.255.2 | 55 Search | | |
| | | No. | IP Address | IP Edit | Status | Port | All LAN | | A(| Firmware Version | Model | Vendor Allesiakt | | |
| Device Search | | 2 | 192.168.20.2 | ď | Active | 80 | PoE | | 5700384 | 43.7.110.73-1 | SME8-IPIR.50M | CAMSCAN | | |
| | | 3 | 192.168.10.10 | ß | ACTIVE | 80 | MSSP | DAN | 1CC31822168F | 43.7.0.80-LPR1-web-a1 | MS-C2961-QELxPB | Milesight | | |
| PTZ Configuration | | 4 | 192.168.11.10 | ß | Active | 80 | MSSP | LAN | 1CC316400D83 | 51.7.0.76-sigma-a14 | MS-C2952-PD | Milesight | | |
| | | 6 | 192.168.1.11 | Zí Zí | Active | 80 | MSSP | LAN | 1CC316264357 | 43.7.94.77 | SS-EM212-(I)-30X V2 | SPARSH | | |
| | | 7 | 192.168.11.11 | ß | Active | 80 | MSSP | LAN | 1CC316402748 | 51.7.0.76-sigma-a14 | MS-C2983-PD | Milesight | | |
| | | 8 | 192.168.31.12 | Ľ | Active | 80 | MSSP | LAN | 1CC3162106CF | 40.7.0.70 | MS-C2963-PB | Milesight | | |
| | | 9 | 192.168.10.12 | ß | Active | 80 | MSSP | LAN | 1CC316270818 | 41.7.0.79-12 | MS-C5364-PB | Milesight | | |
| | | 10 | 192.168.11.12 | | Active | 80 | MSSP | LAN | 1CC316402371 | 51.7.0.76-sigma-a14 | MS-C2964-PD | Milesight | | |
| Advanced | | 12 | 192.168.10.13 | R | Active | 80 | MSSP | LAN | 1CC316267EC8 | 40.7.0.79-12 | MS-C2851-PB | Milesight | | |
| | | 13 | 192.168.11.13 | ß | Active | 80 | MSSP | LAN | 1CC316402944 | 51.7.0.76-sigma-a14 | MS-C2975-PD | Milesight | | |
| | | 14 | 192.168.10.14 | ß | Active | 80 | MSSP | LAN | 1CC3162AB22A | 45.7.0.79-r3 | MS-C5375-FIPC | Milesight | | |
| Camera Maintenance | | 15 | 192.168.10.15 | ß | Active | 80 | MSSP | LAN | 1CC31611463C | 33.7.0.79-image_sc200ai-a3 | MS-C2963-RPA | Milesight | | |
| | | 16 | 192.168.31.15 | ß | Active | 80 | MSSP | LAN | 1CC316210725 | 40.7.0.70 | MS-C2963-PB | Milesight | | |
| | | 17 | 192.168.31.16 | Ø | Active | 80 | MSSP | LAN | 1CC3162106F0 | 40.7.0.70 | MS-C2963-PB | Milesight | | |
| | | 18 | 192.168.10.16 | | Active | 80 | MSSP | LAN | 100316289069 | 46.7.0.75-15 | M3-C2964-3PB | Milesight | | |
| | | 20 | 192.168.31.17 | D' | Active | 80 | MSSP | LAN | 1CC3162165AC | 41.7.0.71 | MS-C4463-PB | Milesight | | |
| | | 21 | 192.168.10.17 | ß | Active | 80 | MSSP | LAN | 1CC316270700 | 43.7.0.79-dn-imx226-a2.1 | MS-C9674-P8 | Milesight | | |
| | | 22 | 192,168,11,17 | ß | Active | 80 | MSSP | LAN | 1CC316400519 | 51.7.0.76-sigma-a13 | MS-C8183-SPD | Milesight | | |
| | | 23 | 192.168.31.18 | Ľ | Active | 80 | MSSP | LAN | 1CC316210558 | 40.7.0.70 | MS-C2963-PB | Milesight | | |
| | | 24 | 192.168.10.18 | Ľ | Active | 80 | MSSP | LAN | 1CC31623A8A6 | 40.7.0.79-r9-o2 | MS-C2963-FIPB | Milesight | | |
| | | 25 | 192.168.10.19 | | Active | 80 | MSSP | LAN | 1CC316201082 | 43.7.0.79-12 | MS-C8262-FPB | Milesight | | |
| | | 20 | 192.168.31.19 | | Active | 80 | MSSP | LAN | 100316211336 | 40.7.0.70 | MS-C4463-PB | Milesignit | | |
| * . | _ | Can | nera Settir | ngs | | | | | | | CPU | 5% Memory 29% | | |
| | | | | | | | | | Device Sear | rch | | | | |
| Camera Management | Proto | icol | All | | ▼ So | lect NIC | PoE | and the set | T IP Ro | ngo 0.0.0.0 | 255.255.255.25 | 5 Search | | |
| Device Search | | 1 | 192.168.2 | 0.5 | ß | 8 | D | ONVIE | PoE 54C41 | 54C5E53 | eson Model | Vendu | | |
| PTZ Configuration | | | 1 | | 17 | | | | | | | | | |
| Image | | | | | | | | | | | | | | |
| Audio | | | | | | | | | | | | | | |
| Advanced | | | | | | | | | | | | | | |
| Camera Maintenance | | | | | | | | | | | | | | |
| _ | | | | | | | | | | | | | | |
| Live View | | | | | | | | | | | Activate IP Edit | Add Back | | |

5. Add the PoE camera to the NVR

Input the Camera password, set the other parameters you want and then press "Add".

| * | Camera Settings | | CPU 5% Memory 29% |
|--------------------|---|--|--------------------------|
| | | | |
| Camera Management | Protocol All | Select NC PoE PoE PoE O | - 255.255.255.255 Search |
| Device Search | No. IP Address 1 192.168.20.5 | IP Edit Port Photocol NIC MAC Firmware Version IZI 80 CHV/F PoE 54C4154C5E53 | Model Vendor |
| PTZ Configuration | | Add | |
| | | MAC SIG LISE SES Chonnel Tome 3 Chonnel Tome CAN3 | |
| | | PAddees 192.168.9 .219 Post 80 | |
| | | Uper Nome Odmin Prosevord 1 Protocol CNVF | |
| Camera Maintenance | | Isonyport Pedicosi UDP Time Setting \$ sync Time With NVR D_1 | |
| | | | |
| | | 2 Add Concel | |
| | | | |
| _ | | | |
| Live View | | Activate | IP Edit Add Bock |

| * | Camer | a Settings | | | | | | | 👤 СРИ | 5% Memory 29% |
|--------------------|--------------|----------------------------|--------|------------|-------------|------------|---------------------|------------------|-----------------|---------------|
| | | | | | | | | | | |
| Camera Management | Protocol All | | ▼ Sele | ect NIC Po | Æ | • | IP Range | 0.0.0.0 | 255.255.255.255 | Search |
| Device Search | ■ No. □ 1 | IP Address 192.168.20.5 | P Edit | Port 80 | Protocol | NIC PoE | MAC 54C4154C5E53 | Firmware Version | Model | Vendor |
| PTZ Configuration | | | 12 | | | | | | | |
| Image | | | | _ | | | | | | |
| | | | | | Infe Cho | ormation | 1 | | | |
| | | | | | | OK | R | | | |
| Camera Maintenance | | | | | | | | | | |
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| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | Activate | e IP Edit | Add Back |

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6. Camera Management

Camera Management page will show you the information about the PoE camera.

| * | Cam | era Setting | IS | | | | | | | | 上 сри 🚺 а | 27% Memory 29% | |
|-------------------|-------------------|----------------------|----------|--------|--------|--------------------|------------|--------------|----------|--------------------|------------------|----------------|--|
| | Camera Management | | | | | | | | | | | | |
| | | | | | | Camera Manageme | nt | Batch Settin | gs | | | | |
| | | | | | | Channel | | | 1 | | | • | |
| | | | | | | Channel Name | | | CAN | 41 | | | |
| | | | | | | Protocol | | | ONV | 11- | | • | |
| PTZ Configuration | | | | | | Port | | | 80 | | | | |
| | | | | | | Transport Protocol | | | Auto | E. | | • | |
| Image | | | | | | User Name | | | adn | nin | | | |
| Audio | | Channel: 3 | Name: CA | M3 | _ | Password | | | | | | | |
| 1000 | | | | | | Time Setting | | | | Sync Time With NVR | | | |
| | | | | | | | | | | | T | est Add | |
| | 🛃 Channel | Channel Name | Edit | Delete | Status | IP Address | Channel ID | Port | Protocol | MAC | Firmware Version | Model | |
| | 2 3 | CAM3 | Ø | Û | 0 | 192.168.20.2 | | 16, 80 | MSSP | 1CC316222220 | 43.7.0.78-r1 | MS-C2962-RFPB | |
| | | | | | | | | | | | | | |
| | | | | | | | | | | | | | |
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| | • | | | | | | | | _ | | | Þ | |
| | Free Receiving Ba | indwidth: 155.50Mbps | | | | | | | E | dit Authentication | Delete | Refresh Back | |

7. PoE Port Status

You can go to "Status"- "Camera Status"- "PoE Port Status" to check the PoE Power information.

| ~ | Status | | | CPU 28% Memory 29% | | | | | | | | |
|----------------|--|--|---|--|--|--|--|--|--|--|--|--|
| | | Camera Status | | | | | | | | | | |
| | Channel Status PoE Port Status | | | | | | | | | | | |
| | PoE Port | IP Address | Current Power Consumption | Status | | | | | | | | |
| Network Status | 1 | | | | | | | | | | | |
| | 2 | | | | | | | | | | | |
| | 3 | | | | | | | | | | | |
| | 4 | | | | | | | | | | | |
| | 5 | | | | | | | | | | | |
| | 6 | | | - | | | | | | | | |
| Disk Status | 7 | | | | | | | | | | | |
| | 8 | | | | | | | | | | | |
| | 9 | | | ۵. | | | | | | | | |
| | 10 | | | | | | | | | | | |
| | 11 | | | | | | | | | | | |
| Group Status | 12 | | | - | | | | | | | | |
| | 13 | | | ۵. | | | | | | | | |
| Online liker | 14 | | | - | | | | | | | | |
| Crime use | 15 | | | | | | | | | | | |
| | 16 | 192.168.20.2 | 3.05W | Connected | | | | | | | | |
| | | | | | | | | | | | | |
| | Total Power Consumption 3 | 05W | | | | | | | | | | |
| | | | | | | | | | | | | |
| | Kendning Power Consumption | 70,757 | | | | | | | | | | |
| | NOTE: | | | | | | | | | | | |
| | 1. The rated power consumption of all PoE ports is | 200.00W. | | | | | | | | | | |
| | 2.When the total power consumption exceeds the | te rated value, the system will close PoE parts in the order | of channel numbers from large to small until the toti | al power is less than the rated power. | | | | | | | | |
| | | | | | | | | | | | | |
| Live View | | | | Back | | | | | | | | |

-END-