



Milesight-Troubleshooting

How to activate and set the security question for Milesight devices

Camera Version	V4x.8.0.1 or above		
NVR Version	V7x.9.0.15 or above		
Smart tools Version	V2.4.0.4 or above	Update	2022.4.25
CMS Version	V2.4.0.15 or above		

I Introduction

In order to improve the security of Milesight devices, we have upgraded Cameras, NVRs and supporting software.

It removes the default password and allows to set a password when logging in for the first time, which improve the security.

It also supports to set the security questions for the devices. Users can reset the password by answering the correct security questions in case of forgetting the password, which is more convenient for users.

Note:

(1) If you have Smart Tools and CMS, you need to upgrade Smart Tools to version V2.4.0.1 or above and CMS to version V2.4.0.3 or above.

When using the device(Camera or NVR) for the first time, if the software version of the cameras and NVRs are V4x.7.0.69 or above and V7x.9.0.3 or above respectively, you need to set a password to activate it, and it allows to set the security question for your device.
When using the device(Camera or NVR) for the first time, if the software version of cameras and NVRs are lower than V4x.7.0.69 and V4x.7.0.69 respectively, you can use it directly with the default username(admin) and password(ms1234) without activation.

II How to activate Milesight device

1. Activate on device

Milesight

If you didn't download Smart Tools and CMS, you can directly activate on camera or NVR.

(1) Activate on web

If the network segment of the computer and that of the camera/ NVR are different, please follow the steps to change the IP address when using it for the first time:

Step1: Change the IP address of the computer to 192.168.5.XX segment, here are two ways as below:

a. Start \rightarrow Control Panel \rightarrow Network and Internet Connection \rightarrow Network Connection \rightarrow Local Area Connection, and double click it.

ernet Protocol Version 4 (TCP/IPv4) Properties	2	2
General			
You can get IP settings ass this capability. Otherwise, y for the appropriate IP settin	igned automatically if your network s you need to ask your network adminis ngs.	uppor strate	rts or
 Obtain an IP address a Ouse the following IP address a 	ddress:		
IP address:	192 . 168 . 1 . 10		
Subnet mask:	255 . 255 . 255 . 0		
Default gateway:	192 . 168 . 1 . 1	1	
 Obtain DNS server add Ouse the following DNS 	dress automatically server addresses:		
Preferred DNS server:	192 . 168 . 1 . 1		
Alternate DNS server:	• 1303 H•	1	
Validate settings upor	n exit Adva	nced.	
	ОК	Car	ncel

b. Click "Advanced", and then click "IP settings" \rightarrow "IP address" \rightarrow "Add". In the pop-up window, enter an IP address that in the same segment with Milesight Camera and NVR(e.g. 192.168.5.61, please note that this IP address shall not conflict with the IP address on the existing network);

10	Subnet mask	
10	Subnet mask	
10		
	255.255.255.0	
Add	Edit	Remove
vays:		
	Metric	
1	Automatic	
Add	Edit	Remove
metric		
tric:		
	ОК	Cancel
	Same or	2
192	. 16 <mark>8 . 5</mark> .	61
255	. 255 . 255 .	0
	Add	Carrel
	vays: .1 Add metric tric: 192 255	Vays: Metric Add Edit metric tric: 192 . 168 . 5 . 255 . 255 . 255 . Add

Step2: Start the browser. In the address bar, enter the default IP address of the camera or NVR:

http://192.168.5.190 (For camera); http://192.168.5.200 (For NVR);

Enter the login interface, set the password when using it for the first time. Then, you can log in the device through web browser.



Milesight

Activate on camera's web



Activate on NVR's web

(2) Activate on monitor

For NVR, you can also activate on monitor directly.

Connect a monitor to the NVR to enter the login interface, and set the password when using it for first time. Then, you can log in the NVR through monitor.

WIZARD Network Video Record	
User Name radmin Password Confirm Language English	•••
Start Wizard when startup?	lack Next Skip
	» X

Activate on NVR's monitor

Note:

① Password must be 8 to 32 characters long.

(2) If you directly upgrade your device from lower version to V4x.7.0.69 or above(For camera)/V7x.9.0.3 or above(For NVR), it will still show 'Active', unless you disable the 'Keep the User Information' option when resetting it, it will erase the user information and reset the device to 'Inactive' status.

Mil	e <i>sight</i> ·Network Camera		🕀 English 🗸	💄 admin 🗸
	@ Local	System Maintenance Auto Reboot		
۲	🖆 Media 🔸	System Upgrade ()		
\odot	Network	Software Version 45.8.0.1-b		
	Storage	Local Upgrade Dupgrade		
ø	S Event >	Reset after Upgrading		
	😨 System 🖌	Online Upgrade Check		
	System Setting	Maintenance		
	Security	Reset Reset		
	Maintenance	Export Diagnose Info		
		Export Config File Export		
		Import Config File		
		Reboot		
		Reboot the Device Reboot		

On camera's web



On NVR's web



On NVR's monitor

2. Activate on smart tools

(1) Open Smart Tools and click the IPC Tools/NVR Tools button. Then you will enter the IPC Tools/NVR Tools part:

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		N IP	C Tools									Q (Search he	• hrt re
		No.	Device Name	Status	MAC	IP	A Port	Netmask	Gateway	Model	Run-up Time	Version	Webpage
	0	1	Third-party Compati	Active	1C:C3:16:11:2D:42	192.168.69.58	80	255.255.255.0	192.168.69.1	MS-C9674-PA	2022-04-21 10:5	32.7.0.79	0
	ſ	2	Network Camera	Active	1C:C3:16:2A:07:33	192.168.69.60	80	255.255.255.0	192.168.69.1	MS-C2967-X23RL	2022-04-24 19:0	45.7.0.80-LP	0
	C.	3	Network Camera	Active	1C:C3:16:20:10:43	192.168.69.61	80	255.255.255.0	192.168.69.1	MS-C2963-LPB	2022-04-21 15:0	43.7.0.80-LPR2	0
	C	4	Network Camera	Active	1C:C3:16:2A:B1:E6	192.168.69.66	80	255.255.255.0	192.168.69.1	MS-C2975-RFPC	2022-04-25 09:4	45.8.0.1-t1	0
	n	5	Network Camera	Active	1C:C3:16:11:54:C7	192.168.69.68	80	255.255.255.0	192.168.69.1	MS-C2963-RPA	2022-04-25 10:0	33.8.0.1-b	0
	r	6	Network Camera	Active	1C:C3:16:21:03:8E	192.168.69.76	80	255.255.255.0	192.168.69.1	MS-C4473-PB	2022-04-22 18:2	40.7.0.80	0
	n	7	Network Camera	Active	1C:C3:16:24:09:D2	192.168.69.96	80	255.255.240.0	192.168.69.1	MS-C2964-FPB	2022-01-09 17:0	40.7.0.79-r7	0
	C	8	Network Camera	Active	1C:C3:16:24:60:AA	192.168.69.97	80	255.255.255.0	192.168.69.1	MS-C5375-EPB	2022-03-22 11:5	41.7.0.79-r7	0
	6	9	Network Camera	Active	1C:C3:16:2A:06:91	192.168.69.98	80	255.255.255.0	192.168.69.1	MS-C5367-X23PC	2022-04-18 13:5	45.8.0.1-b	0
	ſ	10	Network Camera	Active	1C:C3:16:22:22:20	192.168.69.107	80	255.255.255.0	192.168.69.1	MS-C2962-RFPB	2022-04-22 19:2	43.7.0.78-r1	0
IVR Tools	í.	11	Natural Camara	Activo	1002-16-27-69-04	102 169 60 114	<u>en</u>	255 255 255 0	102 169 60 1	MC ID2	2022 04 25 10-1	41.7.57.90	0
	0/4-	4	Device Name: Netw	ork Camer	a) Get IP: 192.168.6	9.193 Por	rt <u>s</u> 80	Netmaska	255.255.240.0	Gateway: (192	.168.69 .1	DNS: 8 .8 .8	.8
									(J) Ac	tivate 🔔 Export	: Device List 🛨)	Count 🗶)	
	Ope	rating In	formation			Upgrade	Close	Help		-			
							-						_
											2	ave 🛞	

(2) Select the device showing 'Inactive' in the status bar and click Activate to set the password when using it for the first time.

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			PC Tools									Q Search he	• 👾 🗖
		No.	Device Name Network Camera	Status Inactive	MAC 1C:C3:16:21:EC:55	IP 192.168.5.190	Port 80	Netmask 255.255.255.0	Gateway 192.168.5.1	Model MS-C2972-FPB	Run-up Time 2022-04-26 17:1	Version 40.7.0.80	Webpage
	r	2	Third-party Compati	Active	1C:C3:16:11:2D:42	192.168.69.58	80	255.255.255.0	192.168.69.1	MS-C9674-PA	2022-04-21 10:5	32.7.0.79	0
IPC Tools	0	3	Network Camera	Active	1C:C3:16:2A:07:33	192.168.69.60	80	255.255.255.0	192.168.69.1	MS-C2967-X23RL	2022-04-24 19:0	45.7.0.80-LP	0
	C	4	Activation					× ^{55.255.0}	192.168.69.1	MS-C2963-LPB	2022-04-21 14:5	43.7.0.80-LPR2	0
1	С	5					_	55.255.0	192.168.69.1	MS-C2975-RFPC	2022-04-25 09:4	45.8.0.1-t1	0
	r	6	Liser Namer	admi				55.255.0	192.168.69.1	MS-C2963-RPA	2022-04-25 10:0	33.8.0.1-b	0
	0	7	Password:	(•••••		_	55.255.0	192.168.69.1	MS-C4473-PB	2022-04-22 18:2	40.7.0.80	0
	C	8	Confirm:	•••	•••••			55.240.0	192.168.69.1	MS-C2964-FPB	2022-01-09 17:0	40.7.0.79-r7	0
	C	9			•	Remember Passy	vord?	55.255.0	192.168.69.1	MS-C5375-EPB	2022-03-22 11:5	41.7.0.79-r7	0
10/0 TI-	r	10	Set the Secur	ity Question				55.255.0	192.168.69.1	MS-C5367-X23PC	2022-04-18 13:5	45.8.0.1-b	0
NVK LOOIS	<u> </u>	11	Security Question	n 1: Wha	it's your father's name?		•	0.225.22	102 168 60 1	MC CODED REDR	2022-04-22-10-2	42 7 0 79 -1	
		L.	Security Answer	I: (etmask: 🔇	255.255.255.0	Gateway: 192	.168.5 .1	DNS: 8 .8 .8	8
			Security Question	1 2: (Wha	it's your father's name?		•		(f) A	tivate 📥 Export	Device List ±	Count 🗙 N	
	Oper	ating	Security Answer	2: (2	<u> </u>	<u> </u>	
			Security Question	1 3: (Wha	it's your father's name?		•			T			
			Security Answer	3: (
			3										
Calculators	-		-								1000		
						4	5	ave			🙂 s	ave 🚫	
							000						

(3) Click 'Save' and it will show that the activation was successful.



Note:

1) Password must be 8 to 32 characters long.

- 2 If your device shows 'Active' in the status bar, you can use it directly without activating
- it. If you click Activate , it will display 'The activated device is not allowed to reactivate'.



③ If you directly upgrade your device from lower version to V4x.7.0.69 or above(For camera)/V7x.9.0.3 or above(For NVR), it will still show 'Active', unless you disable the 'Keep the User' option when resetting it, it will erase the user information and reset the device to 'Inactive' status.

) — @			之副译 上 admin	\$ - D
	IPC Tools								A Q (Search	here
No.	Device Name	MAC	IP	Port	Netmask	Gateway	Model	Version 🔺	Run-up Time	Webpage
1	Third-party Compati	1C:C3:16:11:2A:69	192.168.69.248	80	255.255.255.0	192.168.69.1	MS-C2962-TFIPA	31.7.0.79	2022-04-21 09:17:50	0
2	Network Camera	1C:C3:16:11:2A:49	192.168.69.141	80	255.255.255.0	192.168.69.1	MS-C2862-TFILPA	31.7.0.79-LPR1	2022-04-26 16:49:01	0
3	Network Camera	1C:C3:16:11:2A:01	192.168.69.243	80	255.255.255.0	192.168.69.1	MS-C2962-TEPA	31.7.0.79-r7	2022-04-18 21:35:31	0
4	Third-party Compati	1C:C3:16:11:2D:42	192.168.69.58	80	255.255.255.0	192.168.69.1	MS-C9674-PA	32.7.0.79	2022-04-21 10:53:18	0
5	Network Camera	1C:C3:16:11:58:AD	192.168.69.175	80	255.255.255.0	192.168.69.1	MS-C9674-PA	32.7.0.79-r7	2022-04-21 19:39:29	0
6	Third-party Compati	1C:C3:16:11:31:8C	192.168.69.252	80	255.255.255.0	192.168.69.1	MS-C8176-PA	33.7.0.79	2022-04-22 13:42:09	0
7	Third-party Compati	1C:C3:16:11:2D:68	192.168.69.250	80	255.255.255.0	192.168.69.1	MS-C5376-PA	33.7.0.79	2022-03-24 16:15:33	0
8	Network Camera	1C:C3:16:11:54:C7	192.168.69.68	80	255.255.255.0	192.168.69.1	MS-C2963-RPA	33.8.0.1-b	2022-04-25 10:02:02	0
9	180°パノラマIPカメラ	1C:C3:16:11:64:67	192.168.69.151	80	255.255.255.0	192.168.69.1	MS-C2872-RFPA	33.8.0.1-Ь	2022-04-25 13:06:37	0

3. Activate on CMS

(1) Open CMS and click '+' \rightarrow 'Devices' to enter Devices interface.

Image: Control of the control of th	⊕ Live View		· □. @		admin 🔒 🖾 % 🚟 64% 👻 _ 🗘 X
View Management Tools Image: Device View I	▼ 10 46.5372.798 10				¥∎©∷×
Were Were Figure L Figure		View	Management	Tools	
Live Your Plugback Smart Analysis Dovice Config Users E-Map Logs Remote Maintenaux			3 1 1		
		Live View Playback Smart Ana	sis Devices Device Config Users	E-Map Logs Remote Maintenance	
	м р и	ş			

(2) Select device type(Camera or NVR) and then click Search button to search the Milesight devices in the same network.

e Search 1/273	Camera • Q Search + Add Manual	y .				User Name admin	Password +
No.	NVR IP Address	Port	Туре	Status	MAC Address	Firmware Version	Model
203	192.168.7.86	80	Camera	Active	1C:C3:16:23:C8:4D	41.7.0.67-r1	MS-C5362-EPB
89	192.168.7.93	80	Camera	Active	1C:C3:16:24:60:DE	40.7.0.68-r1	MS-C2975-PB
86	192.168.7.100	80	Camera	Active	1C:C3:16:20:00:EF	41.7.1.68	NC2862-FPB
171	192.168.7.105	80	Camera	Active	1CiC3(16)21/EC/5A	40.7.0.68-a8	MS-C2972-FP8
3 59	192.168.7.111	80	Camera	Inactive	1C(C3)16(24(09)D2	40.7.0.65-pwd-a6	MS-C2964-FPB
149	192.168.7.120	7120	Camera	Active	1C:C3:16:21:FA:67	41.7.0.65-r4	MS-C3772-FIPB
232	192.168.7.124	80	Camera	Active	1C:C3:16:21:1E:78	41.7.0.68-r1	MS-C4482-PB
191	192.168.7.190	80	Camera	Active	1C:C3:16:11:02:40	30.7.1.63-r20	NC3263-PNA
230	192.168.7.202	80	Camera	Active	1C(C3)16(22)01/0B	42.7.0.67-r1	MS-C9674-P8
110	192.168.7.212	80	Camera	Active	10:03:16:21:01:10	40.7.0.67-r1	MS-C2972-FPB
4	*** *** * ***						

Select the device showing 'Inactive' in the status bar, and click Activate to set the

password when using it for the first time.

evice Activ	ation	×
User Name:	admin	
Password:]
Confirm:		
		OK

(3) Click 'OK' and it will display 'Device has been activated successfully' when activation is successful.

Milesight CMS			
IP	MAC	State	
192.168.7.112	1C:C3:16:0A:30:92	Device has been activated successfully.	
		(* Markati	
		100%	

Note:

① Password must be 8 to 32 characters long.

2 If your device shows 'Active' in the status bar, you can use it directly without activating

it. If you click , it will display 'The selected device has been activated, cannot activate twice'.



③ If you directly upgrade your device from lower version to V4x.7.0.69(For camera) or above/V7x.9.0.3 or above(For NVR), it will still show 'Active', unless you disable the 'Keep the User Information' option when resetting it, it will erase the user information and reset the device to 'Inactive' status.



III How to set the security question for Milesight device

You can set the security questions directly when activating Milesight device, or set the security questions in the configuration interface. In case that you forget the password, you can reset the password by answering three security questions correctly. It support to set the security questions for the device on Smart Tools, CMS or directly on device. Note:

(1) You need to set three security questions for your device.

Set the Security Q	uestion	
Security Question 1:	What's your father's name?	•
Security Answer 1:	(
Security Question 2:	What's your father's name?	•
Security Answer 2:	(
Security Question 3:	(What's your father's name?	•
Security Answer 3:	(

② There are twelve default questions below, you can also customize the security questions.

What's your father's name?
What's your favorite sport?
What's your mother's name?
What's your mobile number?
What's your first pet's name?
What is your favorite book?
What is your favorite game?
What's your favorite food?
What is your lucky number?
What's your favorite color?
What's your best friend's name?
Where did you go on your first trip
Customized Question

1. Set the security question

(1) Set the security question on device

If you didn't download Smart Tools and CMS, you can directly set the security questions on camera or NVR.

Set the security questions on web

① If the network segment of the computer and that of the camera/ NVR are different, please follow the same steps on "Activate on web" part in the sixth page to change the IP address when using it for the first time.

Enter the login interface, and set three security questions for your device after setting the password to activate it. Then you can log in the device through web browser.



Set the security questions on camera's web



Set the security questions on NVR's web

2 You can also log in the device, then, set the security question in 'User' interface.

Mile	esight Network Ca	mera				
	@ Local		User Online Us	er Access List	Security Service	Watermark About
۲	🖆 Media	>	Manage Privilege			
\odot	Network	>	Allow Anonymous V	liewing		
	Storage		Security Question			
ø	3 Event	>	Security Question	Edit		
	🐼 System	~	Account Managem	unt (1)		
	System Setting		ID Us	er Name	Privilege	Operation
	Logs		1	admin	Administrator	2 0
	Maintenance		Add			
			Save			
		-				

Secu	rity Question Settings	
Admin Password*		
Security Question1	What's your father's name?	
Answer1*		
Security Question2	What's your father's name?	
Answer2★		
Security Question3	What's your father's name?	
Answer3*		
Sa	ve Cancel	

Set the security question on camera's web

	Milesight	User
-		User Security Question
		Passiond Authentication
	Storage	Admin Password
Playback	Storage	Security Question Setting
	Event	Security Question1: What's your father's name?
- Retriever	System	Security Answer1:
	General Settings	Security Quanting?- What's your father's name?
<u></u>	Network	Security Answer2:
Smart An	Holiday	Security Operation 2: What's your father's name?
*	User	Security Questions: Which your labour a number
Settings	Access Filter	security Answers:
*	Maintenance	OK
Status		
в.		
Logs		
-		
Logout		

Set the security question on NVR's web

Set the security questions on monitor

For NVR, you can also set the security questions on monitor directly.

① When using the NVR for the first time, connect a monitor to the NVR to enter the login interface, set three security questions after activating it.

WIZARD Network Video Recorder	
Security Question 1 What's your faither's name? Security Avaver 1 Security Avaver 3 What's your faither's name?	8
Nort Ward when storup?	

2 You can also log in the NVR and set the security question in 'User' interface.

	System Settings			CPU 255 Memory 105
☆.	2		User	
General	User Security s	Question		
	Admin Password			
Network	Security Question 1	What's your father's name?		*
Holiday	Security Answer I	What's your father's name?		•
	Security Answer 2			
User (1)	Security Question 3	What's your father's name?		•
Maintenance	Security Answer 3			I
				4
				ОК

(2) Set the security question on Smart Tools

① Open Smart Tools, and click 'IPC Tools' / 'NVR Tools' \rightarrow 'Network'. Then, set three security questions for your device(Camera or NVR) when activating it.

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		°C Tools									Q Search he	• 👾 🕻
	No.	Device Name	Status	1 МАС	IP 🖌	Port	Netmask	Gateway	Model	Run-up Time	Version	Webpage
	• 1	Network Camera	Inactive	1C:C3:16:21:EC:55	192.168.5.190	80	255.255.255.0	192.168.5.1	MS-C2972-FPB	2022-04-26 17:1	40.7.0.80	0
	C 2	Third-party Compati	Active	1C:C3:16:11:2D:42	192.168.69.58	80	255.255.255.0	192.168.69.1	MS-C9674-PA	2022-04-21 10:5	32.7.0.79	0
	C 3	Network Camera	Active	1C:C3:16:2A:07:33	192.168.69.60	80	255.255.255.0	192.168.69.1	MS-C2967-X23RL	2022-04-24 19:0	45.7.0.80-LP	0
	C 4	Activation					× ^{55.255.0}	192.168.69.1	MS-C2963-LPB	2022-04-21 14:5	43.7.0.80-LPR2	0
	C 5					_	55.255.0	192.168.69.1	MS-C2975-RFPC	2022-04-25 09:4	45.8.0.1-t1	0
	C 6	Harry Manuar	a desta				55.255.0	192.168.69.1	MS-C2963-RPA	2022-04-25 10:0	33.8.0.1-Ь	0
	C 7	Deseword:	admin			_	55.255.0	192.168.69.1	MS-C4473-PB	2022-04-22 18:2	40.7.0.80	0
	C 8	Confirm:	(55.240.0	192.168.69.1	MS-C2964-FPB	2022-01-09 17:0	40.7.0.79-r7	0
	C 9				Remember Passw	ord?	55.255.0	192.168.69.1	MS-C5375-EPB	2022-03-22 11:5	41.7.0.79-r7	0
	← 10	Set the Securit	y Question				55.255.0	192.168.69.1	MS-C5367-X23PC	2022-04-18 13:5	45.8.0.1-b	0
Tools	C 11	Security Question	1: What	t's your father's name?		•	0.225.22	102 169 60 1	MC CODEO REDR	2022-04-22-10-2	42 7 0 79 -1	
	1/44	Security Answer 1:					etmask: 👩	55.255.255.0	Gateway: 192	.168.5 .1	DNS: 8 .8 .8	.8
		Security Question	2: What	t's your father's name?		•	_	(f) A0	tivate 上 Export	Device List ±)	Count 🗶)	
	Operating	Security Answer 2	\sim							0	0	
		Security Question	3: What	t's your father's name?	1	•			2			
エ)		Security Answer 3										
		2				_						
		3					-					
	8 - C				4	Sav Sav	e				ave 🙁	
	23				-					<u> </u>		

② You can also set the security question for your devices in 'IPC Tools' / 'NVR Tools' → 'Setting' → 'User' interface.

Authentication sword uestion S	E	9	IPC Tools		vork 2	Preview	Upgr	о) —— (С), — аde ОЕМ	MAC/EN	4 [admin ms1234	☆ — □ × 56
uestion (W) ye	ourfath	Ne Ne	Device Name	MAC		Model		Video Audio	System User	OSD Net	work Fish	eye Advance
wert:		22	2 Network Camera	1C:C3:16:28:2E:02	192.168.69.156	MS-C5341-X23PC		Account Managemen	. 5			
What's ye	ourfath	23	8 Network Camera	1C:C3:16:21:EC:55	192.168.69.160	MS-C2972-FPB		User Name:	admin			
IPC LOOIS		- 24	Network Camera	1C:C3:16:11:58:AD	192.168.69.175	MS-C9674-PA	11	New Password:	(
in a little area	and the state	25	Network Camera	1C:C3:16:28:8C:87	192.168.69.193	MS-C2973-SPB		Confirm:	(6	Save	
uestions: [writers yo	201 D U U V	26	5 Network Camera	1C:C3:16:90:81:5E	192.168.69.203	MS-C9674-PB		6			-	
nswer3:		27	Network Camera	1C:C3:16:2B:51:CC	192.168.69.204	MS-C2866-X4RPC		Set the Security Q	uestion			
		28	8 Network Camera	1C:C3:16:29:F5:8D	192.168.69.206	MS-C5365-PB		Security Question 1:	(What's your father's name?		-	
		29	NETWORK CAMERA	1C:C3:16:28:7C:75	192.168.69.208	MS-C2864-RFPC		Security Question 2:	What's your father's name?		-	
		30) Network Camera	1C:C3:16:29:B6:51	192.168.69.209	MS-C5361-HEPB		Security Answer 2:	(-	
NVR Tools		31	Network Camera	1C:C3:16:29:C1:E5	192.168.69.212	SC-IS82BP-I(Z)(S)(W)		Security Question 3:	What's your father's name?			
		32	2 Network Camera	1C:C3:16:29:BC:FA	192.168.69.216	MS-C8176-PB		Security Answer 3:	(
	1						1				C	Save
		ipenaung 1	2022-04-26 17:21:23			Please wait a mor	nent u	ntil the progress bar disap	peared.			
((+)		2	2022-04-26 17:21:24			[1C:C3:16:21:EC:55	Devi	ce has been activated succ	essfully.			
		3	2022-04-26 17:29:29		[1C:C3:16:21:EC:55	Modify IP:192.168.5.190	-> 192	.168.69.160 Gateway:192.1	68.5.1->192.168.69.1 successfully.			
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Set the security questions for camera

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uestion Se						2			in the second se	Q Se	arch here
destion		No.	Device Name	MAC	1P 4	Model		s	ystem	Us	er 5
		5	INVK	10:03:16:08:29:06	192.168.69.57	MIS-IN1009-0P1	1	Account Managemen	L	_	-
had a start		6	NVK	1C:C3:16:0A:E8:7A	192.168.69.64	MS-N1004-UPC	1	User Name:	(admin		
destion? IPC Tools	tat C	7	NVR	1C:C3:16:0A:26:C1	192.168.69.79	MS-N8032-UH	8	New Password:			
nswer2:	C	8	NVR	1C:C3:16:0A:30:92	192.168.69.95	MS-N5016-UPT	5	Confirm:		Save	
upstion3: What's your	fat	9	NVR	1C:C3:16:0A:F6:03	192.168.69.110	MS-N8032-UH	8	Set the Security Q	uestion		6
newer3:	- C	10	NVR	1C:C3:16:0A:25:6C	192.168.69.126	GV-6408-KR	8	Security Question 1:	What's your father's name?	•	0
	0	11	NVR	1C:C3:16:0A:66:FE	192.168.69.130	MS-N7032-UPH	7	Security Answer 1:	(
	C	12	NVR	1C:C3:16:0B:09:D0	192.168.69.131	GNRS-P232R4	8	Security Question 2:	What's your father's name?	•	
	n	13	NVR	1C:C3:16:0A:1C:86	192.168.69.142	MS-N8032-UH	8	Security Answer 2:	(
	C	14	NVR	1C:C3:16:04:90:A2	192.168.69.143	MS-N7032-UH	7	Security Question 3:	What's your father's name?	•	
NVR Tools	•	15	NVR	1C:C3:16:0A:E8:A2	192.168.69.150	MS-N1004-UPC	1	Security Answer 3:			
	r	3 ₁₆	NVR	1C:C3:16:0A:1C:A4	192.168.69.240	MS-N8064-UH	8				Save
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Set the security questions for $\ensuremath{\mathsf{NVR}}$

(3) Set the security question on CMS

(1) Open CMS, and click '+' \rightarrow 'Device Config' to enter Device Config interface.



② Select the device(Camera or NVR), and click 'Users' \rightarrow 'Edit' to input Admin Password. Set three security questions for your device, then, click "OK".

🐵 Live View 🛛 🔞 Device Co	onfg ×) + 1	admin ∰ ➡_♂×
영 MS-C2972-FFE R Myree 학장 192,168.69.149 학장 192,168.69.133 학장 192,168.69.233 학장 192,168.69.233	Channels Channels	Lusers × Society Question
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	System	a Log Maintenance

2. Reset the password

If you forget the password, you can reset the password by answering three security questions correctly in the device's login interface.

(1) Enter the IP address of the device(Camera or NVR) in the browser to enter the login

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interface, click 'Forget Password' on camera or ', on NVR.



On camera



On NVR

For NVR, you can also connect a monitor to the NVR to enter the login interface, then,





(2) Fill in the answers of three security questions and click 'Next'.

Res	et Password ×
Please fill in the answers	o authentication!
Security Question1	nat's your father's name?
Answer1	
Security Question2	nat's your father's name?
Answer2	
Security Question3	nat's your father's name?
Answer3	
Next	Cancel

(3) Enter the new password twice to reset the password.

Reset Password	×
User admin * Password * Confirm Passwords cannot be empty!	
Next	

-END————